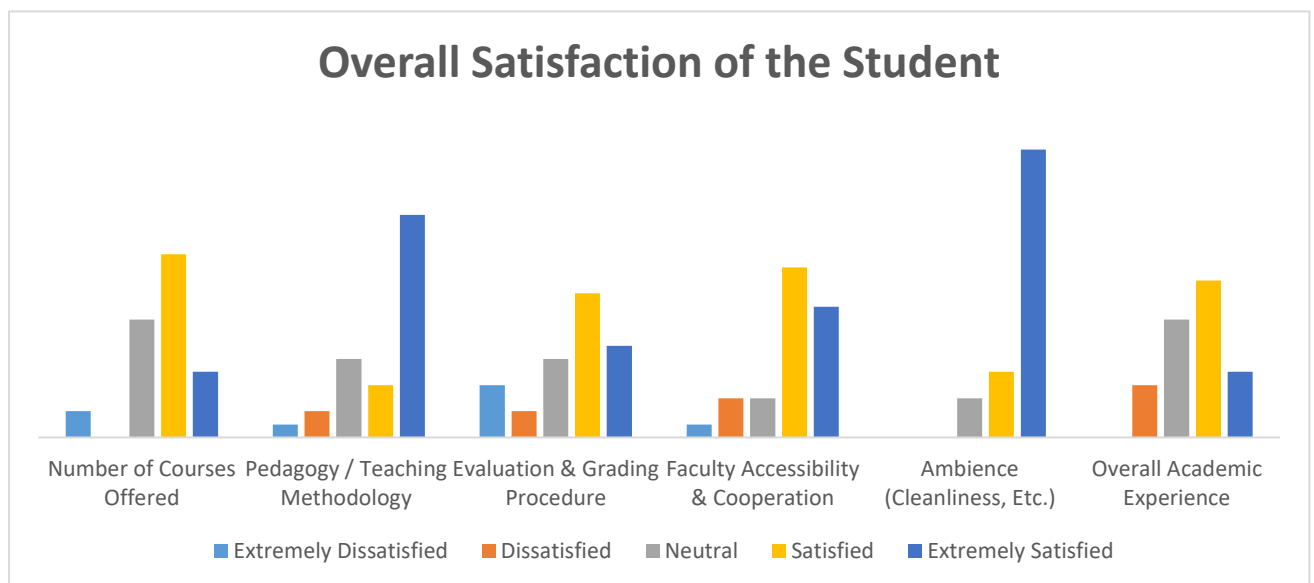


Student Satisfaction Survey Report (2019-20)

Students of PGDM - General Management, PGDM – Marketing, PGDM – Banking Insurance and Financial Services, PGDM – International Business, and PGDM – Human Resource Management have participated in the survey with representation covering gender, and nativity of the student.

a) Overall Satisfaction of the Student

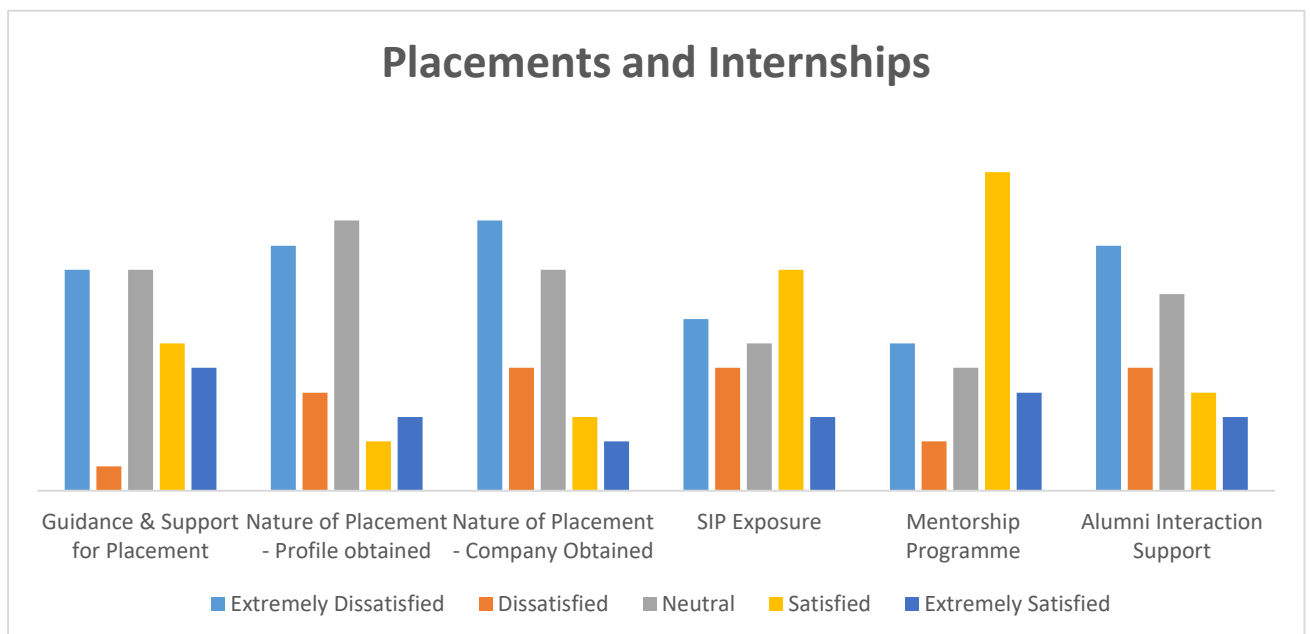
ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Number of Courses Offered	6.7%	0.0%	30.0%	46.7%	16.7%
Pedagogy / Teaching Methodology	3.3%	6.7%	20.0%	13.3%	56.7%
Evaluation & Grading Procedure	13.3%	6.7%	20.0%	36.7%	23.3%
Faculty Accessibility & Cooperation	3.3%	10.0%	10.0%	43.3%	33.3%
Ambience (Cleanliness, Etc.)	0.0%	0.0%	10.0%	16.7%	73.3%
Overall Academic Experience	0.0%	13.3%	30.0%	40.0%	16.7%



Observations: - Majority of the students are satisfied with the overall academic experience including courses offered, pedagogy followed, grading procedure, faculty accessibility and ambience. Ninety percent of the students are satisfied with the Pedagogy and Teaching methodology. 10% of students opined that more diverse teaching-learning methods should be adopted and 20% of the students represented for a comprehensive feedback on assessments. Area/ School/ Divisional Heads are being informed accordingly.

b) Placements and Internships

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Guidance & Support for Placement	30.0%	3.3%	30.0%	20.0%	16.7%
Nature of Placement - Profile obtained	33.3%	13.3%	36.7%	6.7%	10.0%
Nature of Placement - Company Obtained	36.7%	16.7%	30.0%	10.0%	6.7%
SIP Exposure	23.3%	16.7%	20.0%	30.0%	10.0%
Mentorship Programme	20.0%	6.7%	16.7%	43.3%	13.3%
Alumni Interaction Support	33.3%	16.7%	26.7%	13.3%	10.0%

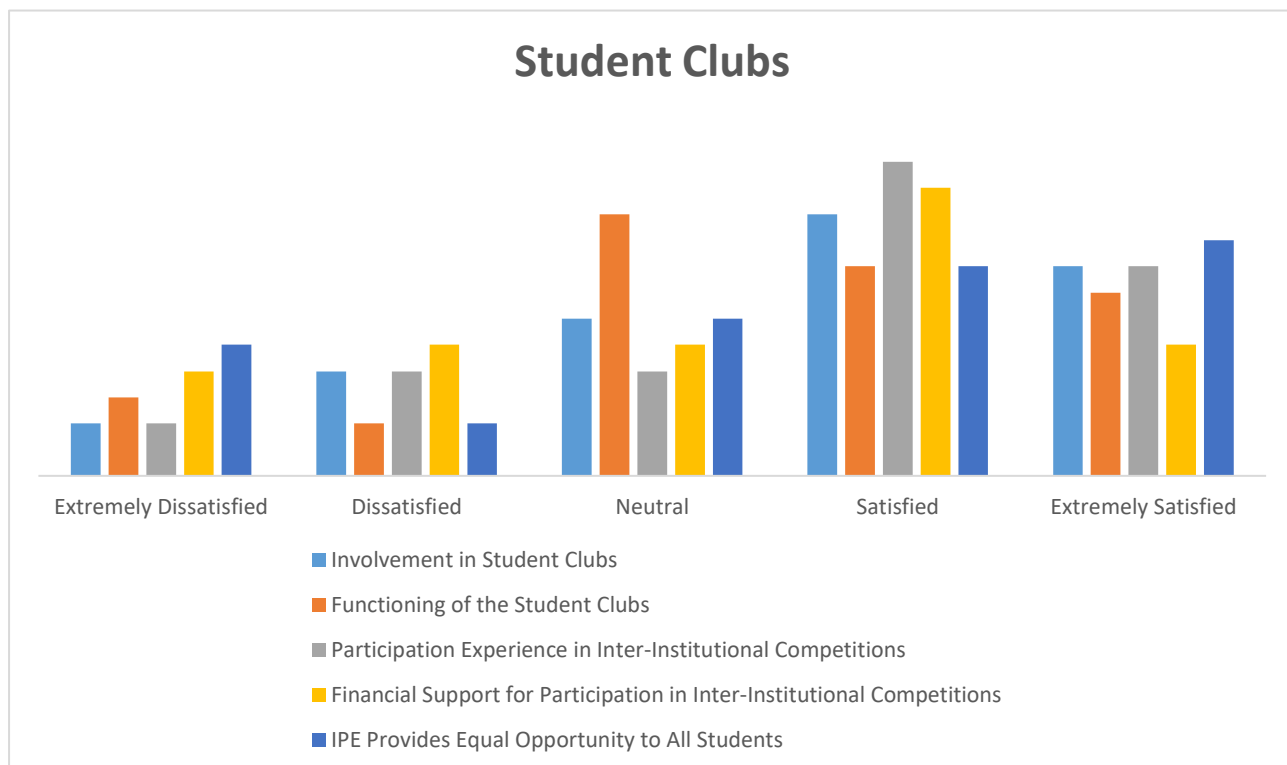


Observations: - Majority of the students are satisfied with the Placements being organized by the Institute. To further improve the status Placements Cell is being advised to conduct more Mock interviews & GDs so that our students get better package.

c) Student Clubs

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Involvement in Student Clubs	6.7%	13.3%	20.0%	33.3%	26.7%
Functioning of the Student Clubs	10.0%	6.7%	33.3%	26.7%	23.3%
Participation Experience in Inter-Institutional Competitions	6.7%	13.3%	13.3%	40.0%	26.7%

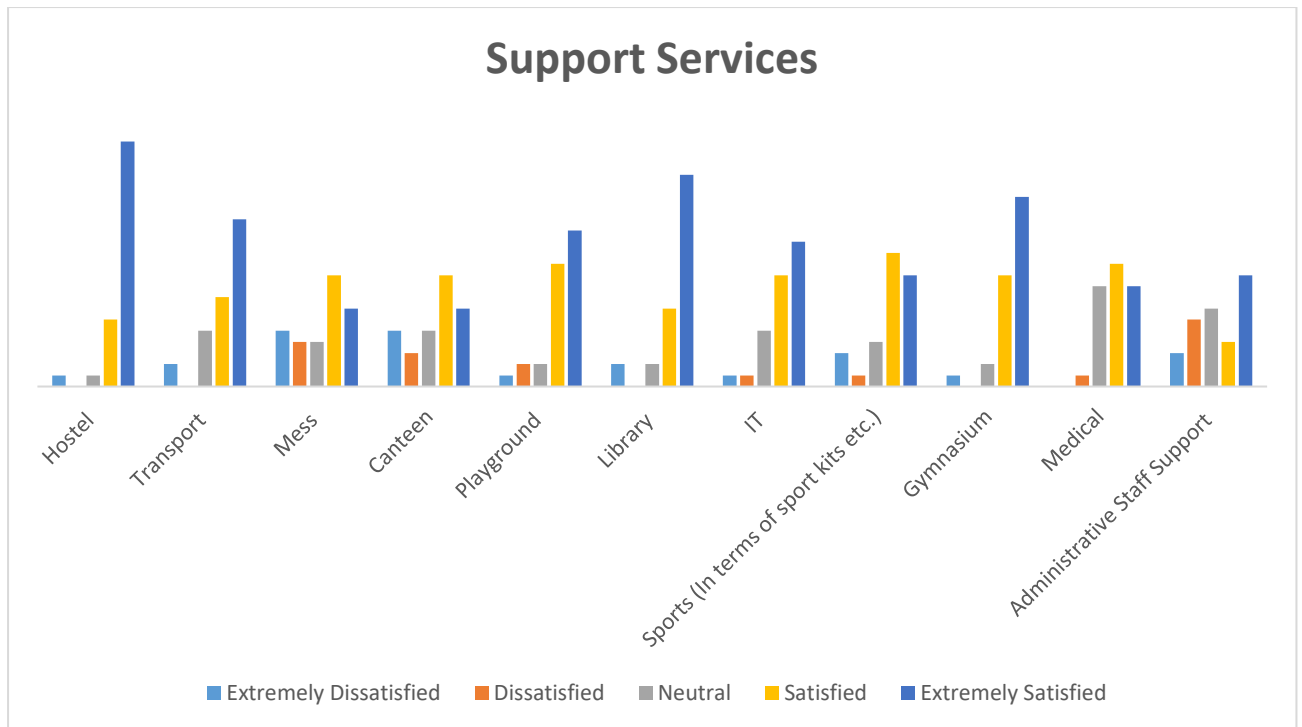
Financial Support for Participation in Inter-Institutional Competitions	13.3%	16.7%	16.7%	36.7%	16.7%
IPE Provides Equal Opportunity to All Students	16.7%	6.7%	20.0%	26.7%	30.0%



Observations: - Majority of the students are satisfied with the support extended by the Institute for their overall development. A minority of the respondents disagreed with the encouragement provided to involve in co-and extra-curricular activities.

d) Support Services

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Hostel	3.3%	0.0%	3.3%	20.0%	73.3%
Transport	6.7%	0.0%	16.7%	26.7%	50.0%
Mess	16.7%	13.3%	13.3%	33.3%	23.3%
Canteen	16.7%	10.0%	16.7%	33.3%	23.3%
Playground	3.3%	6.7%	6.7%	36.7%	46.7%
Library	6.7%	0.0%	6.7%	23.3%	63.3%
IT	3.3%	3.3%	16.7%	33.3%	43.3%
Sports (In terms of sport kits etc.)	10.0%	3.3%	13.3%	40.0%	33.3%
Gymnasium	3.3%	0.0%	6.7%	33.3%	56.7%
Medical	0.0%	3.3%	30.0%	36.7%	30.0%
Administrative Staff Support	10.0%	20.0%	23.3%	13.3%	33.3%



Observations: - Around 87% of the students are satisfied with the Library services being offered by the Institute. 6.7% students are still expecting better services. The Librarian is being informed accordingly. Majority of the students are satisfied with the Institutional facilities at the Institute. Minority students are still expecting better facilities. Majority of the students are satisfied with the Physical facilities at the Institute. Minority of the students are still expecting better facilities. HoDs are being informed accordingly.

Action Taken Report

1. HoDs are being advised to monitor the teaching learning process for further improvement. Faculty with Feedback score of 3.5 and below were counselled on the areas of improvement. They were also encouraged to attend FDPs in the relevant area as part of capacity building. Faculty with feedback score of 4.5 and above were appreciated for the good feedback and were requested to continue the same.
2. HoDs of concerned activities are advised to monitor the process for further improvement.
3. HoDs are being advised to encourage students to involve in curricular, co-curricular and extra-curricular activities.
4. HoDs are advised to maintain the facilities to meet the requirements of the students.