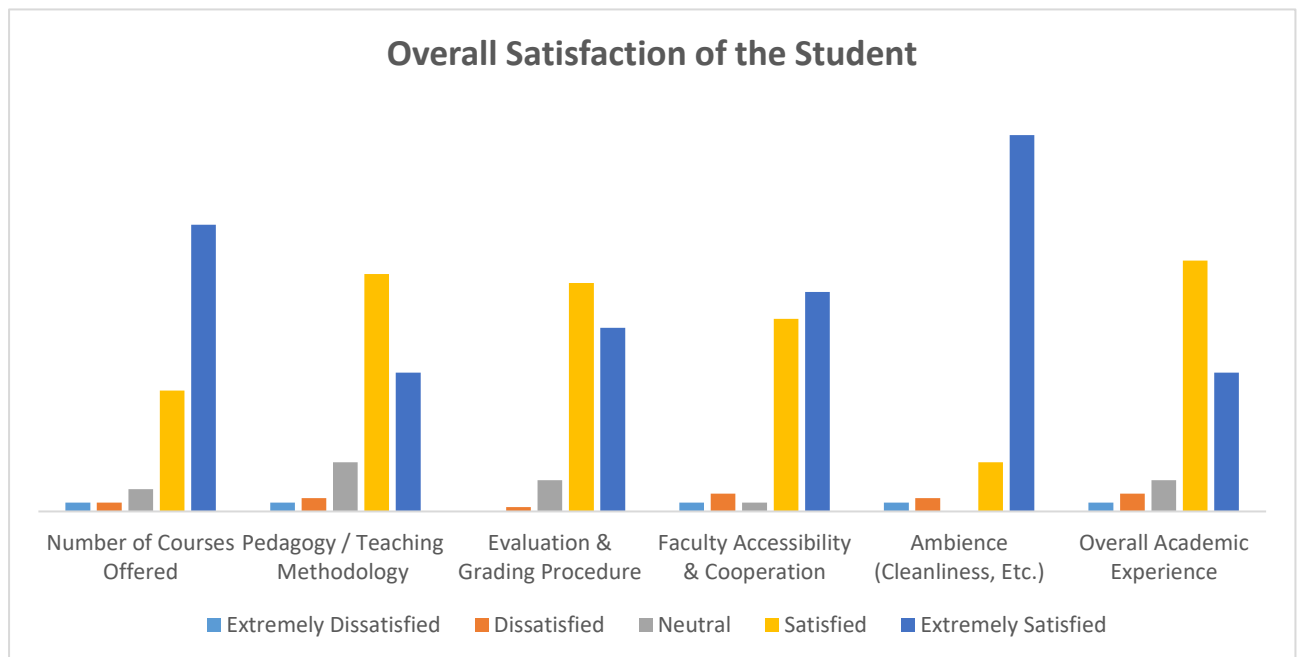


Student Satisfaction Survey Report (2018-19)

Students of PGDM - General Management, PGDM – Marketing, PGDM – Banking Insurance and Financial Services, PGDM – International Business, and PGDM – Human Resource Management have participated in the survey with representation covering gender, and nativity of the student.

a) Overall Satisfaction of the Student

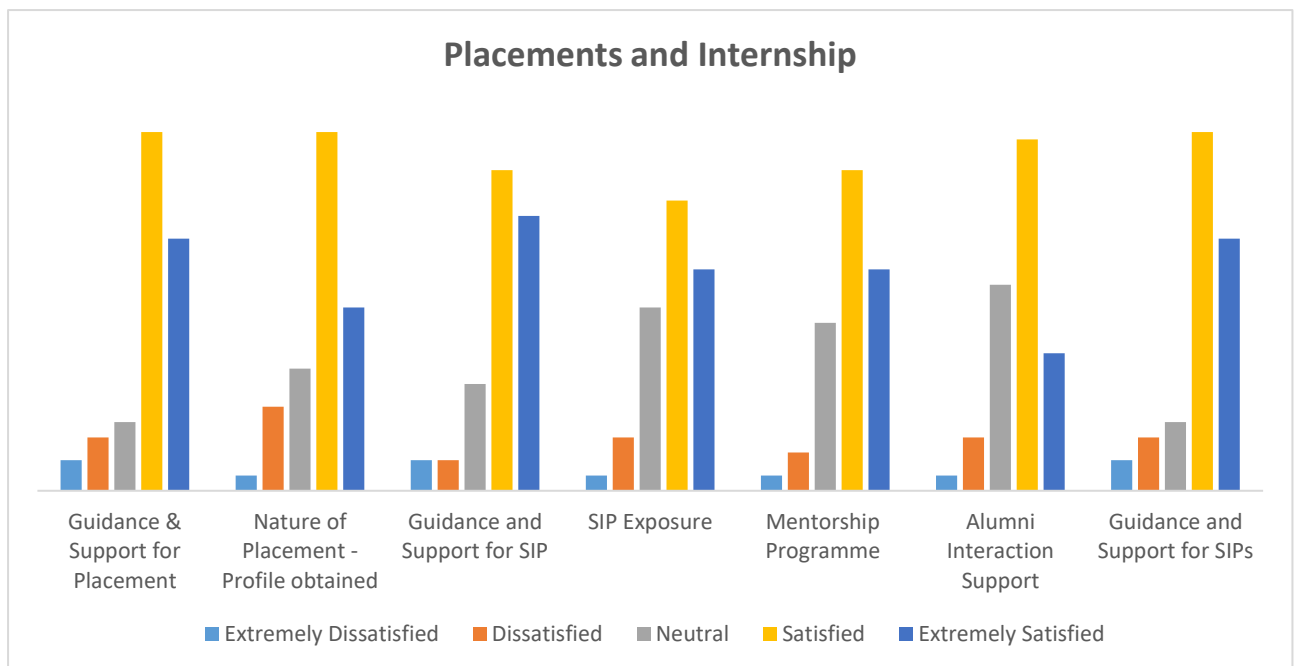
ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Number of Courses Offered	2%	2%	5%	27%	64%
Pedagogy / Teaching Methodology	2%	3%	11%	53%	31%
Evaluation & Grading Procedure	0	1%	7%	51%	41%
Faculty Accessibility & Cooperation	2%	4%	2%	43%	49%
Ambience (Cleanliness, Etc.)	2%	3%	0	11%	84%
Overall Academic Experience	2%	4%	7%	56%	31%



Observations: - Majority of the students are satisfied with the overall academic experience including courses offered, pedagogy followed, evaluation and grading procedure, faculty accessibility and ambience. Above 90 per cent students have marked as satisfied with the Pedagogy and Teaching methodology, while abysmal per cent of the students suggested the need for digital learning. Area/ School/ Departmental Heads are being informed accordingly.

b) Placements and Internships

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Guidance & Support for Placement	4%	7%	9%	47%	33%
Nature of Placement - Profile obtained	2%	11%	16%	47%	24%
Guidance and Support for SIP	4%	4%	14%	42%	36%
SIP Exposure	2%	7%	24%	38%	29%
Mentorship Programme	2%	5%	22%	42%	29%
Alumni Interaction Support	2%	7%	27%	46%	18%
Guidance and Support for SIPs	4%	7%	9%	47%	33%

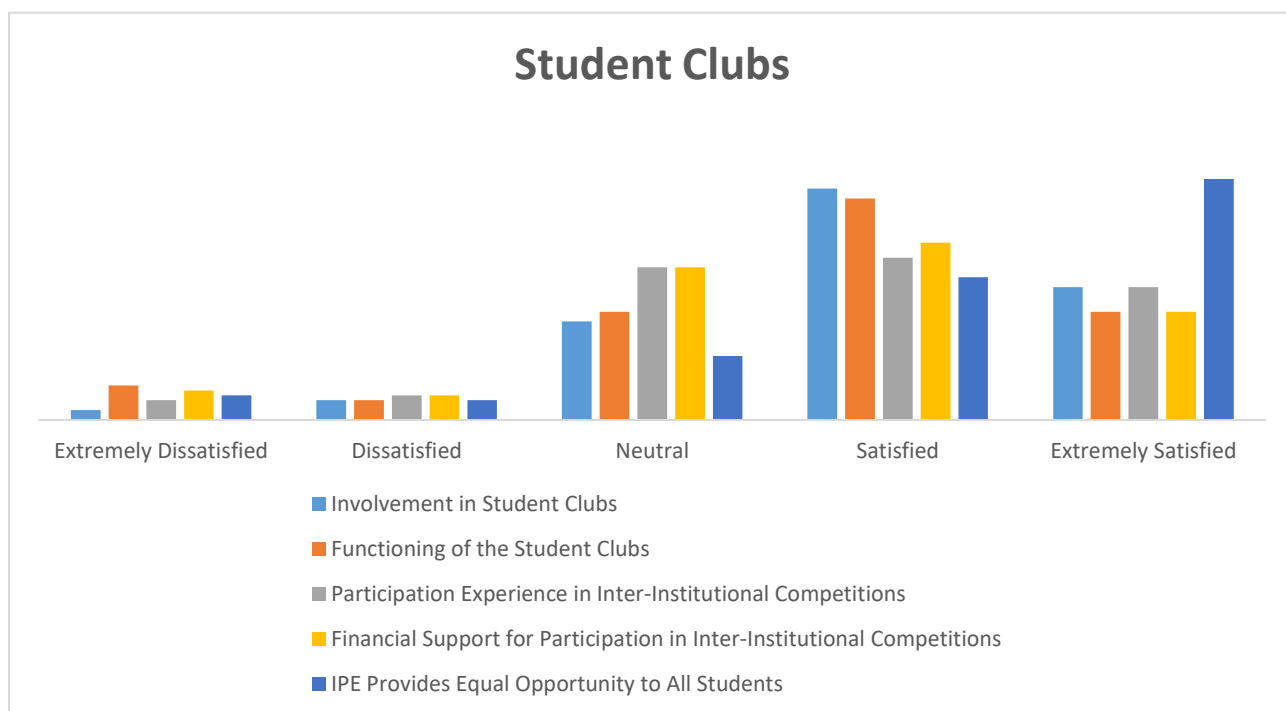


Observations: - Majority of the students are satisfied with the Placements being organized by the Institute. To further improve the status, Placements Cell is being advised to conduct more Mock interviews & GDs so that our students get better package.

c) Student Clubs

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Involvement in Student Clubs	2%	4%	20%	47%	27%
Functioning of the Student Clubs	7%	4%	22%	45%	22%
Participation experience in inter-	4%	5%	31%	33%	27%

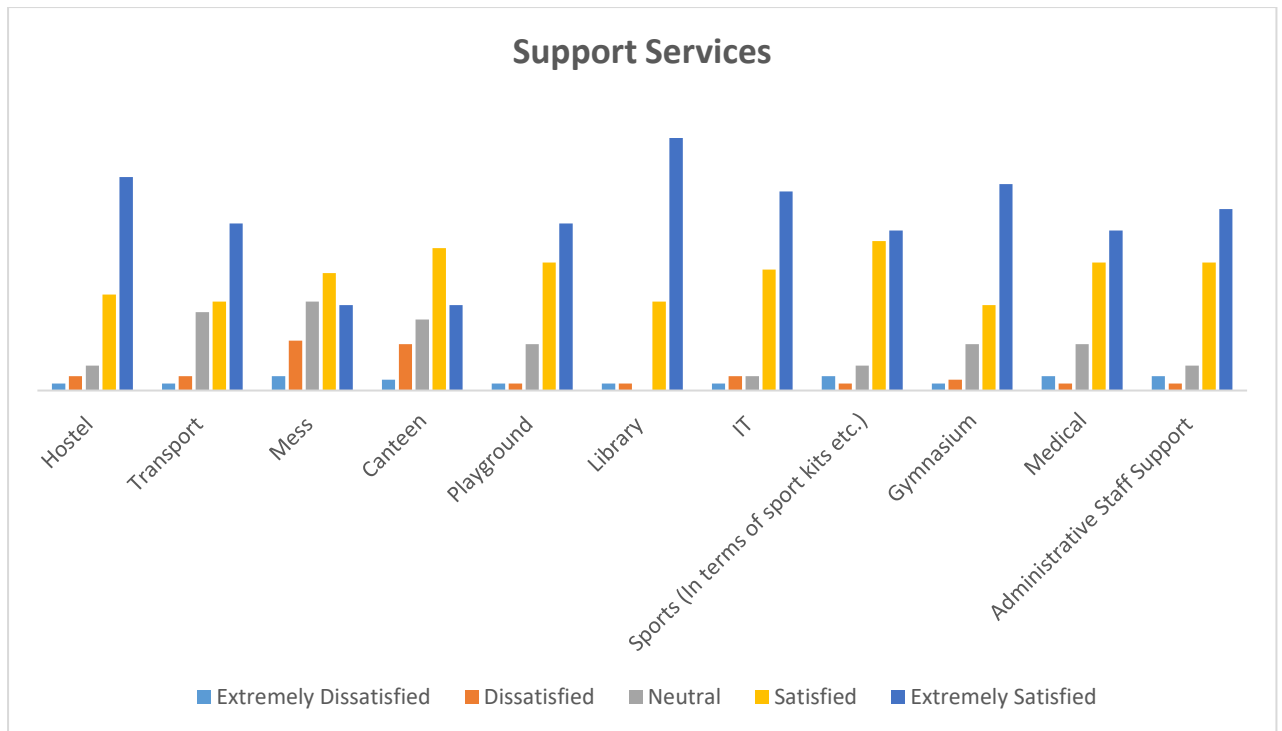
institutional competitions					
Financial Support for Participation in Inter-Institutional Competitions	6%	5%	31%	36%	22%
IPE provides equal opportunity to all students	5%	4%	13%	29%	49%



Observations: - Majority of the students are satisfied with the support extended by the Institute for their overall development. A minority of the respondents disagreed with the encouragement provided to involve in co-and extra-curricular activities.

d) Support Services

ITEM	Extremely Dissatisfied	Dissatisfied	Neutral	Satisfied	Extremely Satisfied
Hostel	2%	4%	7%	27%	60%
Transport	2%	4%	22%	25%	47%
Mess	4%	14%	25%	33%	24%
Canteen	3%	13%	20%	40%	24%
Playground	2%	2%	13%	36%	47%
Library	2%	2%	0	25%	71%
IT	2%	4%	4%	34%	56%
Sports (In terms of sport kits etc.)	4%	2%	7%	42%	45%
Gymnasium	2%	3%	13%	24%	58%
Medical	4%	2%	13%	36%	45%
Administrative Staff Support	4%	2%	7%	36%	51%



Observations: - Around 87% of the students are satisfied with the Library services being offered by the Institute. 6.7% students are still expecting better services. The Librarian is being informed accordingly. Majority of the students are satisfied with the Institutional facilities at the Institute. Minority students are still expecting better facilities. Majority of the students are satisfied with the Physical facilities at the Institute. A minority of the students are still expecting better facilities. HoDs are being informed accordingly.

Action Taken Report

1. HoDs/ School Heads are being advised to monitor the teaching learning process on day to day basis and possible refinements should be encouraged. Faculty with feedback score of 3.5 and below were counselled on the areas of improvement. They were also encouraged to attend FDPs in the relevant area as part of capacity building. Faculty with feedback score of 4.5 and above were appreciated for the good feedback and were requested to continue the same.
2. HoDs of concerned activities (Placements, SIPs, Alumni and Faculty mentors) are advised to monitor the progress made by the respective departments.
3. HoDs are advised to encourage students to involve in curricular, co-curricular and extra-curricular activities held not only in the Institute also motivate the students to participate in regional, national and international activities too which will strengthen the brand image of the Institute.
4. HoDs of the respective departments (Hostel wardens, Administration, Medical staff, & IT Department) are notified about the feedback. They are advised to maintain the facilities as per the Institutes mandate.